



In the unlikely event of a product failure, please complete this form and send it back to [info@nsi-be.com](mailto:info@nsi-be.com)  
 You will receive a confirmation and a RMA number for the return of the product.

**Contact info**

Company name .....

Contact name .....

E-mail .....

Telephone .....

**Product info**

Type number of unit : .....

Serial number(s) of unit: .....

**Problem info**

Describe the problem you are having (as detailed as possible) :

.....  
 .....  
 .....  
 .....

**Some further questions**

Output connection?

- USB
- PS/2
- RS-232

Connection to the PC

- direct
- via extensions cables
- via USB hub
- via KVM switches

other

PC brand + typenumber .....

Operating system .....

Has the unit worked before? Has something changed to the system?

.....  
 .....